

FAQ'S

Why does my watch chime and disconnect when my phone is in another room? *(all models)*

The iConnect relies on bluetooth rather than built in cellular to maintain it's connection to your phone's data. To accomodate this your phone must be within 10 metres of your watch or it will disconnect.

Why do I recieve the error message 'currently not supported' when trying to use the messaging app in my watch? *(rectangle/round)*

The messaging function is NOT supported on iPhone/iOS. You must have an android to use this function.

- **Will this be rectified in any upcoming updates?**

iPhone/iOS will not allow message pushing from phone to watch through the preset protocol. Unfortunately, no update can be made support the messaging function on iOS.

- **Will I still be able to recieve/ read message notifications?**

Yes! Messages will come up as notifications, and appear in the notifier app for as long as they remain on your phone's lock screen. You will be able to click on the notification to view the full message.

Can I connect multiple phones? *(all models)*

Only one phone can be connected at a time, however it can be easily disconnected to allow for another device to pair with the watch.

Can I search my music library/play music from my watch? *(all models)*

The music function on your watch acts as a remote for your phone. You can play, pause, skip and rewind from your watch, affecting the music app open in your phone.

Is my watch waterproof?

- **Round/Rectangle:** The watch is rated IP54 for dust and splash resistance. DO NOT immerse the watch in water (for swimming or other sports), and do not wear during showering or bathing. Care should be taken to avoid exposure from moisture due to rain, hand washing or perspiration.
- **Active:** The watch is rated IP68 for dust and water resistance. The watch is resistant to submersion in fresh water up to a maximum depth of 1.5 meters for up to 30 minutes. Care should be taken to avoid over exposure to moisture and excessive submersion in water.

How do I use the alarm function on my iConnect Active?

There is no icon on your device for the alarm function, to use this function go to the iConnect App > Navigation > Pair my Watch > Alarm Settings. Here, you can set alarms and alerts.

How do I use the camera function? *(rectangle/round)*

The camera must be open on your phone and within the 10 metre bluetooth range, you can then capture an image through your phone's camera using the capture button within the camera icon.



PLEASE NOTE:

A separate Timex ICONNECT warranty card must be issued per product upon purchase. If the Timex ICONNECT packaging is brought back damaged, the product may not be returned, unless the product inside is deemed faulty.

PAIRING YOUR DEVICES

HOW TO SET UP:

1. Download the iConnect by Timex app
 - iConnect by Timex 2 (Active)
 - iConnect by Timex (Rectangle / Round)
2. Ensure your phone's bluetooth is turned on.
3. The app will prompt you to enter details, be as accurate as possible to ensure you get the most out of your iConnect
4. Go to the app, Me > Device Settings, select 'Bind Device.' Your iConnect watch should appear, select your device and the pairing will begin.
5. For iOS, ensure both iCon F/S_LE **AND** iCon F/S are connected in phone's bluetooth settings
6. Through your phone's settings, ensure that the permissions for the iConnect app are all activated
7. Adjust your details and settings to your preference through the app and watch and get started!
8. For any further questions/concerns, please visit www.timex.com/manuals

ADDITIONAL INFO



	iConnect by TIMEX Active	iConnect by TIMEX	Fitbit Versa Lite	Fitbit Versa
RRP	99.95 AUD	169.95 AUD	249.95 AUD	299.95 AUD
CASE MATERIAL	RESIN	ALLOY	ALUMINIUM	ALUMINIUM
STRAP MATERIAL	PU	SILICONE	SILICONE	SILICONE
MESSAGING	Y	Y	Y	Y
TAKE / MAKE CALLS		Y		
HR	Y	Y	Y	Y
WATER RESISTANT	Y		Y	Y
ONBOARD MUSIC				Y
ACTIVITY TRACKING	Y	Y	Y	Y
SLEEP TRACKING	Y	Y	Y	Y
ALWAYS ON DISPLAY			Y	Y
BATTERY LIFE	6 days	3 days	4 days	4 days
CAMERA / MUSIC CONTROL	Y	Y	Y	Y

*MUSIC CONTROL ONLY